



Expanded Service Began July 9th

*****WEEKDAY EXPANSION INCLUDES*****

- Increased service highlights include:
 - Hourly service between Pine Brook, Green Lake, Dalbo & Day
 - Hourly service between Cambridge, Isanti, Athens & Oxford
 - Hourly service between Cambridge, Long Lake, Crown, Spencer Brook & Bradford
 - Service operates Monday – Friday 6am – 5pm.

50% SERVICE AREA INCREASE

- Added a second bus to the Cambridge City Route –
 - Increased service hours will operate from 7:30am – 4:30pm.

- Added a third bus to our Chisago County Area Route –
 - Added hourly service to and from Harris and Rush City to our current route. (Current route includes stops in North Branch, Stacy, Wyoming, Chisago City, Lindstrom and Center City)

30% SERVICE AREA INCREASE

- Added service to residents that live along both County Road 14 & County Road 9.
- Service operates Monday – Friday 6am – 5pm.

*****NEW WEEKEND SERVICE*****

****NOW TAKING SAME DAY RIDE REQUESTS ON THE WEEKEND****

- Service provided will be the Cambridge and Isanti Area Route, Cambridge City Route and North Branch City Route.
 - Saturday service will operate from 7am – 5pm and will be similar to our weekday service.
 - Sunday service will operate from 7am – 1pm and will have an emphasis on service to and from area churches, shopping and other common area destinations.



Chisago-Isanti County Heartland Express

Current Service Information

- **History** Began in 1986 in Chisago County, Isanti County was added in 1995
- **Hours** Cambridge and North Branch City Routes operate M - F 8am – 5pm
All other routes operate M – F 6am – 5pm (Cambridge/Isanti Area Route, Chisago County Area Route, Cambridge to North Branch Route and Cambridge/Braham Route)
- **Base fares** **\$.75** (65 and older, Veterans, and youth ages 13 – 18 - **in town rides only**)
\$1.50 in town (in town means rider will stay within one town/city for the entire ride, exception is Chisago City, Lindstrom, Center City – together are considered an in town ride)
\$2.00 city to city (anytime a rider is transported from one city to another)
\$3.50 transfer (anytime a rider transfer from one bus to another bus to complete their ride)
Children age 12 and under can ride for free with a paying adult. Limit 3 kids.
Prices are based on a one-way ride
Exact change, checks, token or pre-paid fare card are acceptable forms of fare payment
- **Vehicles** All buses are wheelchair lift-equipped and the lift can be deployed for any reason
- **Service Type** Curb to curb. We serve the general public. Everyone is welcome to ride the bus
 - Rides must be scheduled at least one day in advance, by 3pm. Rides can be scheduled up to two weeks in advance.
 - We operate with a 10 minute window. Passengers must be ready 10 minutes ahead of pick up time. Passengers can be dropped off between 10 minutes before and up to 10 minutes after their scheduled drop off time.
 - Drivers have a Commercial Driver’s License and are trained in Passenger Assistance, Defensive Driving and Sensitivity training.
- **Staff** 7 office staff, 24 bus drivers, and 1 full time mechanic
- **To Schedule A Ride or For General Information**
 - Call our Dispatch office at **651-213-5790**

For Additional Information

- Contact Courtney Whited, Assistant Transit Director 651-213-5796 or courtney.whited@chisagocounty.us

